

# LUCKI BOT BUILD TO BE EFFECTIVE

ORIONSTAR



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## **WE ARE ORIONSTAR EUROPE**

We make robots more accessible

We believe that implementing robots has become an easy task. Our goal is to break the barrier and normalise the application of smart service robots in every industry. Our mission is to provide outstanding consulting services as we strive for the best possible advise based on your specific needs. Paired with our easy to use smart service robots, we provide solutions for everyone, everywhere at any time.

Nowadays, restaurants often encounter operational challenges that hold up the workflow and efficiency. Problems related to difficulties in recruiting people and training employees, or maintaining a balance between customer service and operational tasks. Especially during peak hours, waiters are busy walking from table to table.

Lucki bot is able to successfully address these issues and even add value on top of it. Finally, you can spend more time talking to your customers. Waiters are able to stay longer at tables while Lucki is going back and forth with food and drinks. We are especially proud of our stability and smoothness: Lucki can serve wine, soups, and any other food and beverages at ease. At the same time, Lucki is able to multi-task by displaying your marketing materials, promotions and contribute with upselling and cross-selling.





# JSE CASE HOTI

The difference between a hotel and other types of industries is that the operation includes much more facettes. You might be specialised in room service, catering, or even entertainment. The good news is that Lucki can be used in many different scenarios with seamless transition.

Lucki bot operates as an extra muscle in your hotel. Not only can it support you in your restaurant, but it can also help you with room service or transportation of anything up to 40 Kg. Additionally, Lucki is able to guide your customers to the right destination and show them marketing materials at the same time.

## USE CASE SUPERMARKET

Supermarkets look towards offering everything that the customers might need. By fulfilling this demand, supermarkets have grown bigger and bigger, and nowadays it is hard to find the product you are looking for right away. Oftentimes, it is also not efficient to place countless employees to help your customers.

Lucki helps you elevate these issues by guiding your customers to the product. You are also able to place your products on Lucki and achieve more cross-sell and upsells. The middle shelf strategy lies in the past, Lucki will be your new biggest selling point in product placement.

Think outside the box and promote your products on Lucki bot, attract customers, and leave a memorable impression. It gets online & offline attention of potential customers, and you are one step ahead of competitors.





**EVENTS** 



WAREHOUSE



HOSPITAI



**AIRPORT** 



**EDUCATION** 



Technological advancements are the predecessors of operationa advancements in any type of industry. Using our smart service robots enables new directions of business opportunities. Naturally characteristics such as efficiency customer support, upselling and process automation are attractive for any type of company.

We open our ears for you. Next to providing you with outstanding smart service robots, we are also specialised in consulting on how you are able to implement the robots in new ways. Our open source software enables you to explore possibilities which maybe no one else before you have thought about.



#### **SMOOTH NAVIGATION**

With our advanced suspension system, sharp turns or sudden breakings are handled elegantly. Lucki glides seamlessly in your establishment



#### **AGILE OBJECT AVOIDENCE**

Lucki spots objects and even predicts movements trajectories in real-time. It avoids objects and continue its path, without any problems.



#### STRONG AI

Lucki uses AI to support most of its activities, which results in smoothness. Paired with a strong Snapdragon processor, Lucki is a true powerhouse.



#### **FLEXIBLE & SECURE**

We highly value cybersecurity.
Our software is rock solid and
GDPR compliant. We designed our
software to be user-friendly and
the possibilities are endless.

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### **BUILD FOR PERFORMANCE**

+35%
PRODUCTIVITY

40KG UP TO 40 KG AT ONCE 600 DISHES SERVED PER DAY

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An exclusive and powerful partnership between Zorabots & OrionStar Europe.

Zorabots is specialised in robotics solutions and has created the first "Windows®-like" robotic software platform called ZBOS (Zorabots Operating System). Giving life to all kinds of robots, ZBOS makes them available for healthcare, retail, tourism, security and education uses. The ZBOS solution is the brain that makes using a robot simple.

We exclusively extends the usage of ZBOS into hospitality and operational industries. This enables users the freedom to create endless innovations and functionalities.

Our headquarter is located in the Netherlands. This puts us in a very advantageous position, as we can operate quickly and efficiently. Our logistic routes are shortened and we are able to reduce the costs of delivery in comparison to an international shipment.

We focus on providing excellent customer service. We are nearby and we understand the cultural differences within European countries. Moreover, various partners around Europe assist us in supporting you. All in all, we are there for you when you need us.

## EUROPEAN WAREHOUSE

Z CRA BOTS

## **CLIENTS & PARTNERS**



# BORN FOR **REALLY USEFUL ROBOTS**



BASED IN THE NETHERLANDS

# WE HELP HUMANS BECOME MORE HUMAN AT WORK

ORIONSTAR.EU

in ORIONSTAR EUROPE

ORIONSTAR EU

# GET IN TOUCH WITH US





